

# CHUCK E. FOCUS

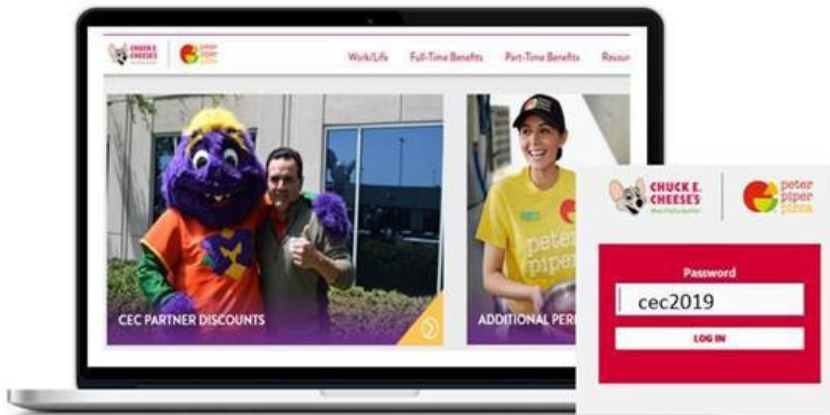
- Celebrate Accomplishments - Share Knowledge - Spread Culture -

## Did you know...

The new Benefits Site is live!

Check it out at:

<https://mycecbenefits.com>



- **FIND** information about benefit plans.
- **Learn** how you can get up to 50% of your earned wages prior to payday.
- **save** money on tech, entertainment, travel, and more!
- **STAY CONNECTED** - The first step to providing additional communication to all employees in a single place.
- **LOGIN** to <https://mycecbenefits.com> with password: cec2019



Congratulations to team Dulles as they celebrate their next Sapphire Pin Earner, Katie Lovo! Katie joined the Chuck E. family 1 year ago and has been on fire ever since. She is huge on organization, team work, and having fun making her all the more successful. Thank you Katie for all you do, your Sapphire Pin is very much deserved!

*~ Katie was great. She made sure things ran smoothly and answered all of my questions, made sure we could add extra game cards when someone unexpectedly brought a sibling to join. ~*

*~ Everything was great! ~*

*~ Good food and hospitality. Thank you! ~*



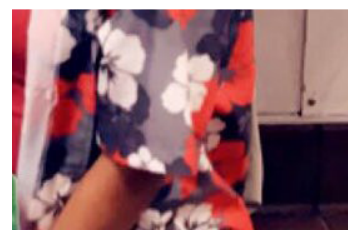
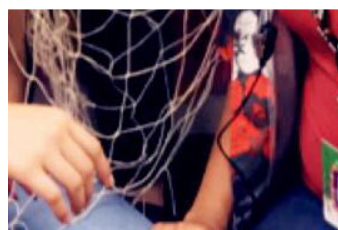
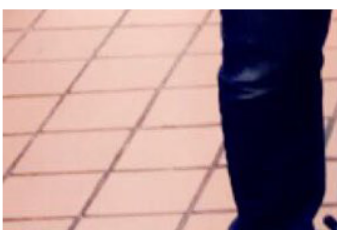
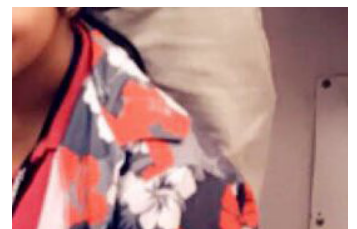
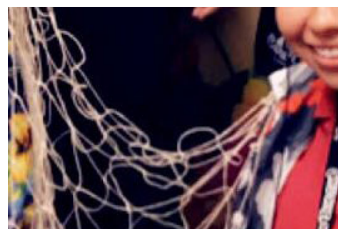
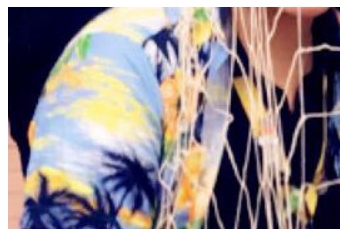
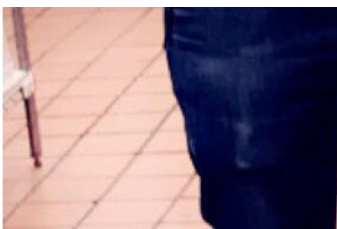
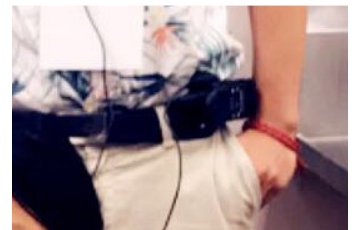
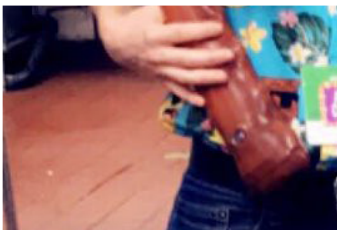
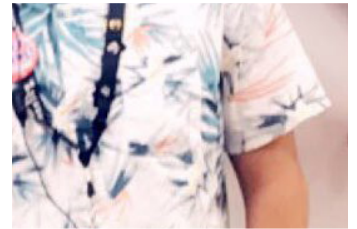
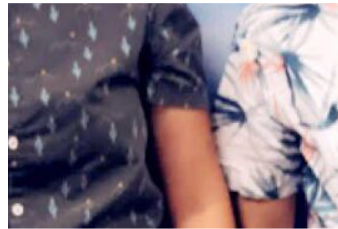
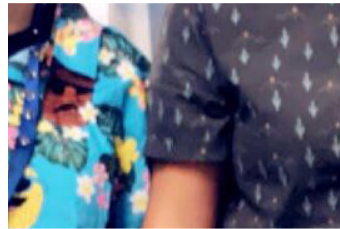
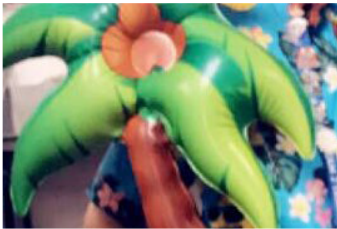
*~ It was amazing. Emily was perfect and met all our requests going above and beyond for us. Thank you for this wonderful experience. ~*  
*~ Emily went above and beyond expected. My son had an amazing birthday and we can't wait to come back in a few months for my daughter's birthday. I didn't have to lift a finger. Everything was well organized and ran very smooth. ~*  
*~ Awesome experience Emily was such a sweetheart she did all what she could to make my daughters today an unforgettable day. Thank you. ~*

Week 27  
July 19, 2019



# WHAT'S GOIN' ON

- Highlight Moments -



Team Huntington Beach #406



Submit your highlight moments to [myfavoritefun@cecentertainment.com](mailto:myfavoritefun@cecentertainment.com)

# MILESTONES-

- Reach and Achieve! -

Victoria Iannelli ~ 464

Hannah Burrows ~ 502

Robert Dendinger ~ 716

Tom Leverton ~ CEO

Ana Puga ~ 041

Julia Del Cid Zelaya ~ 474

Corey Young ~ 612

Oscar Caminos  
Asst. Tech Manager, 596  
15 Years

Suzanne Morton  
General Manager, 118  
20 Years

David Deck  
Sr. Director Litigation Counsel  
20 Years

Judith Adams  
Core Cast Member, 035  
35 Years

Jaylen Johnson

Team Norman, OK #893

Anthony Chapa, DM

~ The guy that did the party for us was the best! ~

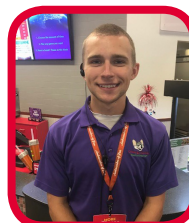


Taylor Hammond

Team Largo, MD #532

Mike Svoboda, DM

~ Taylor was the best! Everything about the party was great, thanks a lot! ~



Caleb Szczepanski

Team Grand Rapids, MI #828

Chad Estrada, DM

~ Caleb is so amazing and helpful. He went above & beyond for us and was always there when needed. ~



Reminder:

Continue to send in your Ruby Pin achievers to

[learning@cecentertainment.com](mailto:learning@cecentertainment.com) so they can be featured in the Focus!





# DEAR CHUCK E...

- You're the BEST! -

I wanted to say that on my kids birthday party we had at the Chuck E. Cheese in San Antonio, TX, this was one of the best, and I mean BEST birthday parties I have had because of Tyrill Benjamin and his love for the guests. Him and his staff worked really hard to make magical moments for all the parties and the services were flawless. As a guest coming in with so many people celebrating all together, and as a Manager he is still showing you and making you feel special as a guest, showing excellent guest service. One of the best I have ever seen here in San Antonio. I wanted to say thank you very much for making me and my family feel special on my kids birthday.

Southeast  
San Antonio, TX #565  
RVP Bill Eich  
AD Bill Pressel  
GM Tyrill Benjamin

My daughter had a birthday at your Leominster location today. I just wanted to say it was a great experience. The main reason for that was the person assigned to our party, Merrick. He was incredibly helpful, enthusiastic, and made my daughter really feel like she was a star. If you can please pass this along to Merrick I would greatly appreciate it. He is definitely the reason we will come back for future parties.



Northeast  
Leominster, MA #753  
RVP Chris Kelly  
DM Rick Balboni  
Sr. GM Ulrich Oevermann  
Cast Member Merrick

I wanted to follow up from the birthday party that I hosted in Colorado Springs at the N. Academy blvd. location. Kylee, our host, provided us such wonderful guest service and made the party extra special. It was by far and away one of the best birthday parties we have thrown ever mostly in part to her wonderful help. She was a great hostess and wonderful with the kids. We will be back for our younger child's birthday in September. Kylee definitely made it fantastic and I really wanted to let upper management know that her wonderful guest service really made the party a huge success. Thank you again so much!

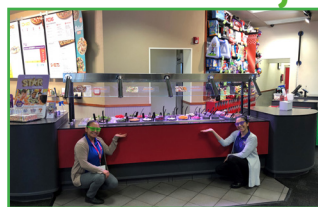
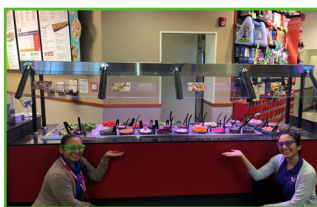


Western  
Foothill Ranch, CA #371  
RVP Jim Brawley  
DM Cindy Light  
GM Joseph Olivo  
OC Brianna Jefferson

## Salad Bar Pride

Western Region 'pop up' contest

Great job everyone!



# THE MORE YOU KNOW...

## Risk Management

### Tip of the Week:

Wash your hands frequently: Use soap and warm water. To ensure you wash thoroughly, it should take 20 seconds. This is about the same time it takes to sing the "Happy Birthday" song twice.



## Marketing

### National Ice Cream Day

Sunday, July 21st is National Ice Cream Day!

To celebrate this AMAZING day, we will be sending a text message to our More Cheese Rewards subscribers on Friday, July 19th to let them know of an awesome deal.

Offer: 1 free small Dippin' Dots with a minimum purchase of a \$10 AYCP package  
Coupon Code: 5762

Date: Sunday, July 21st ONLY

Details:

- A guest can receive 1 free small Dippin' Dots per purchase of a \$10 or greater AYCP package.
- Up to 4 can be redeemed per transaction
- If a guest purchases 1- \$20 AYCP play package and wants 2 small Dippin' Dots, you will need to ring in the purchase as 2 - \$10 AYCP play packages.



For further details regarding this deal, please refer to the information sheet sent out from L&D

## Facilities

### Beverage Bar Cleaning

Cleaning the beverage bar thoroughly every night can help reduce plumbing costs and help prevent damage to the beverage cabinet due to leaks.

- Run warm soapy water thru the beverage bar line nightly.
- If you see the line is clogged, take off the piece that connects the hoses and run hot water through it.
- Make sure the hoses are not kinked and cutting off the circulation.
- Remember to remove, separate and soak nozzles with warm soapy water to remove the black debris that appears.

## Learning & Development

### Gift Shop Layout Standards

You have all been asking for it, and it is finally here!

Coming soon:

Your Gift Shop Layout Poster will soon be on its way to all of you!



Questions? Contact your Regional L&D Manager at: [learning@cecentertainment.com](mailto:learning@cecentertainment.com)

## Purchasing

Have you heard the news???

### CELERY IS BACK!

You can all breathe a sigh of relief and congratulate yourself, for you have survived:

### Celery Crisis 2019

If you have not already done so, please start ordering celery again to use with your wings.



# THE MORE YOU KNOW...

## Sales Contest



### Coil Wrist Band Sales Contest

Congratulations to the following restaurants for coming in #1 in their District!

Eric Bargas  
Nestor Rivera  
Frank Ramirez  
Hashem Saadat  
Anthony Chapa  
Bill Pressel  
Seneca Gray-Robinson  
Brian Pitre  
Jim Hamblen  
Daniel Smoote  
Peter Panunzi  
Kelli Kasper  
Joe Risnear

Texarkana, TX #570  
Albany, GA #617  
College Station, TX #577  
Greenville, SC #968  
Quail Springs, OK #892  
San Antonio Ingram, TX #098  
Orlando Drive, FL #718  
Covington, LA #610  
Chattanooga, TN #969  
Webster, TX #592  
Melbourne, FL #699  
Amarillo, TX #937  
Athens, GA #612

Cindy Light  
Arshad Khan  
Wayne Casey  
Patty Cedillo  
Tim Kerum  
John Chudzinski  
Steve Charlebois  
Frank Cassar  
Tony Reynolds  
Todd Bell  
Louis Deignan

Monrovia, CA #390  
Pasadena, CA #324  
Citrus Heights, CA #329  
Murrietta, CA #414  
Costa Mesa, CA #421  
Littleton, CO #115  
Ventura, CA #453  
Calgary, AB #874  
Vancouver, WA #333  
Fayetteville, AR #312  
Las Cruces, NM #307

Chad Estrada  
Daniel De Los Santos  
Denny Sanders  
Shawna Vazquez  
Dan Bessemer  
Mike Svoboda  
Yuri Pena  
Troy Watring  
Ali Elali  
Rick Balboni  
Ramos  
Eric Montes  
Susan Jensen

Troy, MI #826  
Wayne, NJ #489  
Parma, OH #101  
Buffalo, NY #840  
Scranton, PA #541  
Waldorf, MD #092  
Middleton, NJ #480  
Tinley Park, IL #058  
Ann Arbor, MI #334  
Natick, MA #479  
Lafayette, IN #673  
St. Cloud, MN #799  
Richmond, VA #056

District winners receive:



Cast Members and Management

Regional winners receive:



Cast Members and Management



Managers



General Manager

Regional Winners:  
Southeast ~ Melbourne, FL #699  
Northeast ~ Richmond, VA #056  
Western ~ Pasadena, CA #324

Company Wide winner receives:



Cast Members and Management



Managers



General Manager



Restaurant

Company Wide Winner:  
**Pasadena, CA #324**  
Arshad Khan, AD  
Jim Brawley, RVP

## Secret Shoppers

Congratulations to the following restaurants on scoring

**100%**

on the first Secret Shopper round of 2019!

**SE Las Vegas, NV #311**

Jotrail Jefferson, General Manager  
Louis Deignan, District Manager

**North Toledo, OH #556**

Shannon Lovette, Sr. General Manager  
Ali Elali, District Manager

**Doylestown, PA #762**

Christopher Lowder, General Manager  
Jon Fiorentine, District Manager

**South Toledo, OH #554**

Shannon Lovette, Sr. General Manager  
Ali Elali, District Manager

**Las Vegas/Nellis, NV #313**

Margarita Andrade, General Manager  
Louis Deignan, District Manager

**Detroit Southgate, MI #713**

Shawn Lowrey, General Manager  
Ali Elali, District Manager

**Weslaco, TX #862**

Ruben Garza, Sr. General Manager  
Bill Pressel, Area Director

Pins will soon be on their way to each of these restaurants -  
thank you for all your hard work!





# CAREER GROWTH OPPORTUNITIES

## General Manager

|                    |     |
|--------------------|-----|
| S. Birmingham, AL  | 707 |
| Fullerton, CA      | 325 |
| Ladera Heights, CA | 367 |
| Diamond Bar, CA    | 409 |
| Sacramento, CA     | 410 |
| Norwalk, CA        | 423 |
| El Monte, CA       | 428 |
| Miami Sunrise, FL  | 434 |
| East Orlando, FL   | 722 |
| Southbend, IN      | 931 |
| Charlotte, NC      | 039 |
| Sharonville, OH    | 738 |
| Niles, OH          | 745 |
| Oklahoma City, OK  | 889 |
| Sioux Falls, SD    | 860 |
| Winchester, VA     | 119 |

## Tech Manager

|                      |     |                 |     |
|----------------------|-----|-----------------|-----|
| Little Rock, AR      | 671 | Largo, MD       | 532 |
| N. Fresno, CA        | 364 | Lowell, MA      | 457 |
| Monrovia, CA         | 390 | Springfield, MA | 476 |
| San Jose, CA         | 404 | Everett, MA     | 755 |
| Huntington Beach, CA | 406 | Southgate, MI   | 713 |
| Waterbury, CT        | 463 | Lincoln, NE     | 568 |
| Douglasville, GA     | 613 | Omaha, NE       | 733 |
| Tinley Park, IL      | 058 | Jersey City, NJ | 484 |
| Darien, IL           | 685 | Charlotte, NC   | 039 |
| Indy Castleton, IN   | 096 | Victoria, TX    | 581 |
| Indy Wash, IN        | 714 | Austin, TX      | 586 |
| Gaithersburg, MD     | 401 | Midland, TX     | 928 |

## District Level

**District Technical Manager**  
Lewisville, TX #035

To view all open Chuck E. Cheese positions, visit [www.chuckecheese.com/careers](http://www.chuckecheese.com/careers)

To view all open Peter Piper Pizza positions, visit <http://www.peterpipercareers.com/search-jobs.html>

